

Strategic Plan FY 2002-2004
Activity Purposes and Measures:

Program

Targeted Services

Activity

Adult Protective Services

Activity Purpose Statement

The purpose of the Adult Protective Services Activity is to provide protection, counseling and crisis intervention services to elderly or disabled adult residents of the District of Columbia, so they can be safe from abuse, neglect and exploitation

Services that Comprise the Activity

Protective Services Investigations
Conservators/Guardianships
Displace Persons Relocation Services
Homemaker Services
MR Investigations
Case Management Services
Nursing Home Placements

**Activity Performance Measures
(Measure & Target)**

Results:

of elderly and disabled adults will be safe from abuse, neglect and exploitation
of reported allegations investigated.
of Protective Services Investigations completed
of at-risk adults removed from unsafe living environments

Output(s):

of elderly and disabled adults served

Demand:

projected # of MR adults
projected # of disabled adults
projected # of adults 70 years of age or older

Efficiency:

\$ per consumer served

Responsible Employee(s)	Bruce Blaney & Ricardo Lyles
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